



MINIMUM VIABLE SOLUTIONS	PILOT PROJECT - ROLL-OUT	FULL IMPLEMENTATION
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From the blueprint, identify which touch points, front office interactions, back office interactions and underlying processes are needed at a minimum for the service to work..

Make a note of what you want to work out for the roll-out.

Make a note of what still needs to be worked out for the full roll-out of your service.

ORGANISATIONAL ENTITIES



TIME

Write down here what you want to measure at this time.

KPIs		
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